

## Roundtable Discussion on COVID-19 and the Impact on Residency Programs, Residents and ABC Exam Candidates

Friday, April 17<sup>th</sup> 12 Noon ET

### Moderator

Christopher Robinson, MS, MBA, CPO, ATC, FAAOP(D), Clinical Resource Director - NCOPE

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## Agenda and Format

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| <ul style="list-style-type: none"> <li>▪ Introduction to Panelists</li> <li>▪ Organizations Status</li> <li>▪ NCOPE Guidance               <ul style="list-style-type: none"> <li>▪ Residents</li> <li>▪ Directors/Mentors</li> </ul> </li> <li>▪ ABC Guidance               <ul style="list-style-type: none"> <li>▪ Eligibility</li> <li>▪ Exam Schedule/Status</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>▪ Format               <ul style="list-style-type: none"> <li>▪ Feel free to submit your questions using the chat window</li> <li>▪ Slides will be made available by visiting the NCOPE website: <a href="http://ncope.org">ncope.org</a></li> </ul> </li> </ul> |
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## Meet Our Panelists

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- Dominique Mungo, Director, Residency Program Services – NCOPE
  - [dmungo@ncope.org](mailto:dmungo@ncope.org)
  - (703) 836-7114 x237
  
- Samlane Ketevong, Director of Certification Services – ABC
  - [sketevong@abcop.org](mailto:sketevong@abcop.org)
  - (703) 836-7114 x221

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## Our Shared Response to COVID-19

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### We are Fully Operational and Ready to Serve!

- ABC and NCOPE continue to monitor the COVID-19 pandemic and are doing everything we can to assure that our programs and services are minimally affected
- The safety and well-being of our employees and candidates is very important to us
- We know this is a time of anxiety for you, your coworkers, families and patients
- Visit our webpages at [ABCOp.org](http://ABCOp.org) / [NCOPE.org](http://NCOPE.org) for updates as more information becomes available!



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## The Residency Standards Ensure Competent Patient Care



- It is our continued responsibility and goal to hold accredited residency programs accountable to the NCOPE Residency Standards

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## Impact on Current NCOPE Resident Status

- The effect of reducing hours
  - Full-time → Minimum of 37.5 hours per week
  - Part-time → Less than 37.5 hours per week

<https://ncope.org/index.php/home-page-v2/residency-and-professional-experiences/residency-duration-hours-experience-calculator/>

The screenshot shows the NCOPE website header with navigation links: My NCOPE, About NCOPE, Academic Programs, and Residency and Professional Ex. Below the header is the title "Residency Program Duration and Experience Calculator". A disclaimer states: "This tool is designed to provide an estimation of a residency program end-date for instances when a resident is required to reduce their hours, take a leave of absence, or has their position terminated. Each residency experience is unique and must be evaluated by the residency program director/mentor and me NCOPE Orthotic/Prosthetist Residency Standards." The form has two tabs: "Information Entry" (selected) and "Outcome". Under "Resident Information", there are fields for Name (First, Last, Middle, Suffix), Email, Residency Program Site, Address (City, State), Program Type (dropdown), First or Second Residency (radio buttons), Residency Program Start Date, and Program Length (Months). A "Next" button is at the bottom.

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## Impact on Current NCOPE Resident Status

- The effect of being placed on furlough or losing employment
  - Placing a residency on-hold
  - Resuming a residency after COVID-19

<https://ncope.org/index.php/home-page-v2/residency-and-professional-experiences/residency-status-change-form/>

The screenshot shows the 'Residency Status Change Form' on the NCOPE website. The form is divided into several sections with dropdown menus and text input fields. The top section includes 'Resident Name' and 'Resident Email'. The middle section includes 'Residency Program Name', 'Residency Program Location', 'Residency Program Type', 'Residency Program Track', 'Residency Program Director', 'Residency Program Start Date', and 'Residency Program End Date'. The bottom section includes 'Request Type' and 'Who is Completing This Form'. There is also a section for 'Final Date Resident Worked or Will Work Before Taking Leave / Leaving Position'.

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## Clinical and Additional Learning Resources

- Reduction in patient volumes and/or experiences
- NCOPE has created the Residency Education Database

The screenshot shows the 'Residency Resources Database' on the NCOPE website. It features a table with columns for 'Title', 'Resource Type', 'Audience', 'Practice Area', and 'Body Segment'. The table is filtered by 'Prosthetic' and 'Orthotic' disciplines. The 'Prosthetic' section lists resources like 'Introduction to Prosthetics', 'Prosthetics Affecting the...', 'Introduction to the OAP', 'OAP Office Services', 'Medical Terminology', 'Introduction to 3D printing', 'Mastering Filter', 'Structure and Function of...', and 'CAD-CAM for OAP'. The 'Orthotic' section lists resources like 'OAP Materials' and 'Wheelchair and Seating Ex...'. Each resource is linked to an 'Online Instructional Course' and includes a 'Residency Status' and 'Professional Development' status.

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## Impact on Current NCOPE Resident Documentation



- Documentation of relevant activities that are not part of direct patient care

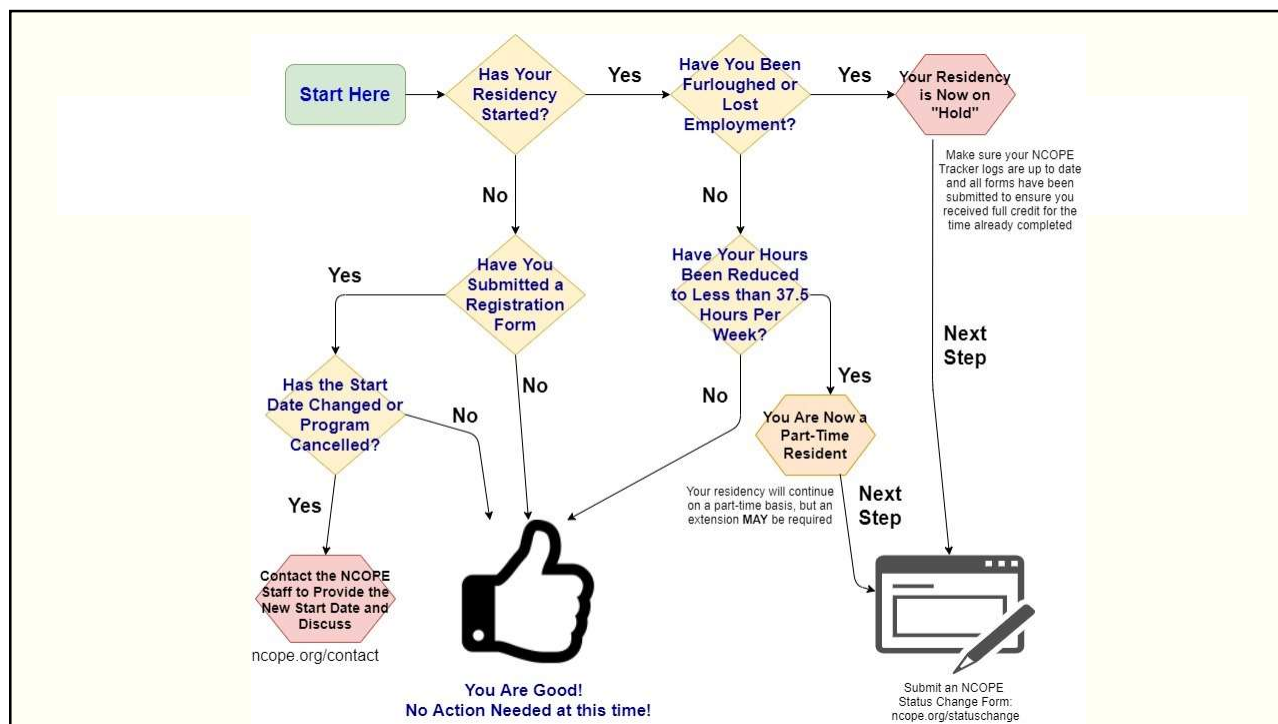
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## Impact on Residency Program Administration



- All residency programs set to expire prior to 12/31/2020 have all been granted a 90-day extension

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## Impact on Current ABC Candidates

### Update on May Written and Simulation Exams

**New Session: May 4-16 (Two-week window)**



- Prometric Test Centers (PTC) operating at half capacity to accommodate social distancing
- All registered candidates have received new Authorization-to-Test (ATT) information via email
- Register with Prometric immediately as slots may fill up quickly!
- Registration issues? Email us immediately at [certification@abcop.org](mailto:certification@abcop.org)

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## Impact on Current ABC Candidates

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### June Written and Simulation Exams

**New Dates: June 8-20 (Two-week window)**

**Residency Deadline: May 1**

- Prometric Test Centers (PTC) are operating at half capacity to accommodate social distancing
- Applications are reviewed daily
- Communication regarding eligibility status are sent weekly via email
- Authorization-to-Test (ATT) information for approved candidates will be sent on Monday, 4/20.



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## Impact on Current ABC Candidates

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### July Clinical Patient Management (CPM) Exam Update

**Previously the May Session**

**Orthotics: July 23 – July 25**

**Prosthetics: July 30 – August 1**

- Notification of new dates mailed to all candidates last week
- Information to approved and deferred candidates will be emailed by June 1
- Contact us at [certification@abcop.org](mailto:certification@abcop.org) if you wish to defer to the Fall session (September/October)



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## Impact on Current ABC Applicants

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### Eligibility Status

- Check your email for important status information
- Check your application status in your My ABC account at ABCop.org
- View updates in your online application dashboard



#### There are two statuses:

- Approved
- Pending Submission

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## Impact on Current ABC Applicants

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### Eligibility Status

#### Approved Status means -

- No further action is required
- Correspondence on the test site selection process will be emailed to you

#### Pending Submission Status means -

- Incomplete Residency
- Missing Transcripts



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## Impact on Current ABC Applicants

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### Pending Submission Status



- **Incomplete Residency**
  - Unable to complete your residency by the deadline?
    - Contact us immediately!
  - Your residency must be complete for exam eligibility.

**No exceptions can be made.**

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## Impact on Current ABC Applicants

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### Pending Status



- **Missing Transcripts**
  - Unable to provide an official transcript? We will accept a formal letter of graduation from your Registrar's office until an official transcript can be provided.
  - The letter must indicate your conferral date.
  - We must have your official transcript before you sit for your exam.

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## Future ABC Applicants

### 2020 Written and Simulation Exam Dates and Deadlines

Exam Session	Application Deadline	Residency Deadline
June 8-20th	April 1st	May 1st
August 3-8th	June 1st	July 1st
October 12-17th	August 1st	September 1st
December 7-12th	October 1st	November 1st



### 2020 CPM Exam Dates and Deadlines

Fall Exam Dates	Application Deadline	Residency Deadline
Orthotics: Sept 25-26th	July 1st	August 1st
Prosthetics: Oct 9-10th	July 1st	August 1st

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## Future ABC Applicants

**Apply Online at ABCop.org -- 24/7!**



- Upload documents directly to your online dashboard or email to [certification@abcop.org](mailto:certification@abcop.org)
- Check your status by logging into your My ABC account at ABCop.org
- Allow 4 weeks for application processing
- Make sure your contact information is up to date!

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# Thank You for Attending!



- Contact: NCOPE Staff at [residency@ncope.org](mailto:residency@ncope.org)
- Continue to monitor [NCOPE.org](http://NCOPE.org) for updates on COVID-19
- Contact ABC at [certification@abcop.org](mailto:certification@abcop.org)
- Check your email for exam updates
- Continue to monitor [ABCop.org](http://ABCop.org) for updates on COVID-19

View the roundtable discussion at your convenience at [ncope.org](http://ncope.org)